

QP CODE: 22100500



Reg No	:	

Name :

BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, APRIL 2022

Third Semester

Bachelor of Business Administration

CORE COURSE - BA3CRT11 - HUMAN RESOURCE MANAGEMENT

2017 Admission Onwards 65396528

Time: 3 Hours Max. Marks: 80

Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. Differentiate between personnel department and HRM.
- 2. Briefly explain role of personnel department in the organisation.
- 3. What is meant by head hunters?
- 4. What is executive development and its features?
- 5. What is meant by paired comparison method?
- 6. What is meant by apprenticeship training?
- 7. Write notes on job description and job specification.
- 8. What do you mean by wages?
- 9. What do you mean by fringe benefits?
- 10. What do you mean by bonus?
- 11. What is bond of service?
- 12. What do you mean by Provident Fund?

 $(10 \times 2 = 20)$

Part B

Answer any **six** questions.

Each question carries 5 marks.



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- 13. Elaborate the objectives of HRM.
- 14. What all are the various features of manpower planning?
- 15. Give the advantages of selection.
- 16. Explain the limitations of performance appraisal.
- 17. Difference between job enlargement and job enrichment.
- 18. Define incentives. State its features.
- 19. What are the characteristics of profit sharing?
- 20. What are the constituents that should be included while drafting of charge sheet?
- 21. What are the significance of human resource records?

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the structure of HRD in an organisation and also explain the challenges of HRM.
- 23. Critically examine the methods of off the job training.
- 24. Explain the meaning and factors affecting career planning.
- 25. Explain the process of job evaluation.







BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, APRIL 2022

Third Semester

Bachelor of Business Administration

CORE COURSE - BA3CRT12 - MARKETING MANAGEMENT

2017 Admission Onwards 9340A08B

Time: 3 Hours Max. Marks: 80

Part A

Answer any ten questions.

Each question carries 2 marks.

- 1. What is marketing?
- 2. What do you mean by demographic environment?
- 3. What is Rational Patronage buying Motives?
- 4. What is cobranding?
- 5. What is Bundle Packaging?
- 6. What is a Brand label?
- 7. How government regulation affects price?
- 8. What is Pre-Emptive Pricing?
- 9. What is Direct-Response Advertising?
- 10. Who is a Manufacturer's Salesmen?
- 11. What is marketing research?
- 12. What is mail survey?

 $(10 \times 2 = 20)$

Part B

Answer any six questions.

Each question carries 5 marks.



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- 13. Explain the advantages of market segmentation.
- 14. What are the personal factors affecting consumer behaviour?
- 15. What do you mean by marketing mix? What are its components?
- 16. How can we classify products on the basis of use?
- 17. Explain the objectives of pricing policies.
- 18. What is market structure? What are its elements?
- 19. Explain the importance of sales promotion.
- 20. Explain the scope and functions of marketing research.
- 21. Explain the concept of marketing risk and types of risks.

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Who is a consumer? What are the factors affecting consumer behaviour?
- 23. Discuss the marketing strategies that may be used at various stages of product life cycle.
- 24. Explain the importance of distribution channels. What are the various functions performed by wholesalers and retailers?
- 25. What is promotion? What are the factors affecting promotion mix? Explain various elements of promotion mix.







QP CODE: 22100502

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BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, APRIL 2022

Third Semester

Bachelor of Business Administration

CORE COURSE - BA3CRT13 - RESEARCH METHODOLOGY

2017 Admission Onwards 65AC253A

Time: 3 Hours Max. Marks: 80

Part A

Answer any **ten** questions.

Each question carries **2** marks.

- 1. What do you mean by research?
- 2. Differentiate between descriptive research and analytical research.
- 3. Differentiate between Applied research and fundamental research.
- 4. Illustrate research problem with an examples.
- 5. What is meant by pilot survey?
- 6. What is meant by operational design?
- 7. Differentiate between sampling errors and non sampling errors.
- 8. Differentiate between primary data and secondary data.
- 9. Give any two advantages of primary data.
- 10. Write any two sources of secondary data.
- 11. What necessitates interpretation of research findings?
- 12. Differentiate between technical report and popular report.

 $(10 \times 2 = 20)$

Part B

Answer any **six** questions.

Each question carries 5 marks.



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- 13. Write short notes on:
 - a) Objectives of research b) Criteria of good research
- 14. Describe the requirements of a good research.
- 15. Analyse the necessity of defining a research problem?
- 16. Explain the characteristics of a good sample design.
- 17. Write short notes on:
 - a) Simple random sampling b) Stratified sampling
- 18. Explain the advantages and disadvantages of collection of data through questionnaire.
- 19. Describe the characteristics of secondary data.
- 20. What will you keep in mind while preparing a research report? Explain.
- 21. Explain the format of a research report.

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the different steps in research process.
- 23. Explain the meaning, significance and features of a research design.
- 24. What is secondary data? Explain it's sources, merits and demerits.
- 25. Explain the significance of a research report and narrate the steps involved in writing a report.







BBA DEGREE (CBCS) REGULAR / REAPPEARANCE EXAMINATIONS, APRIL 2022

Third Semester

Bachelor of Business Administration

COMPLEMENTARY COURSE - BA3CMT14 - BUSINESS LAWS

2017 Admission Onwards

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Time: 3 Hours Max. Marks: 80

Part A

Answer any ten questions.

Each question carries 2 marks.

- 1. Explain the term "right in rem".
- 2. Define the term "void agreement".
- 3. "An agreement entered into on the basis of natural love and affection is valid even if not supported by consideration". Do you agree?
- 4. Explain the essentials of 'bilateral mistake'.
- 5. Explain the doctrine of frustration.
- 6. Explain the role of various parties in a contract of guarantee.
- 7. Explain 'general lien'.
- 8. What is pawn?
- 9. Define sub-agency.
- 10. Explain whether a principal has authority to revoke the authority of the agent unilaterally.
- 11. What are express conditions?
- 12. When is ownership transferred under an auction sale?





 $(10 \times 2 = 20)$

Part B

Answer any six questions.

Each question carries 5 marks.

- 13. What are the various modes whereby an offer ceases?
- 14. What are the remedies available in case of a fraud?
- 15. What are the rights of an indemnity holder when a case is filed against him?
- 16. Explain the nature and extent of surety's liability.
- 17. Explain the rights and liabilities of a finder of goods.
- 18. What is meant by implied agency? Explain the various types of implied agency.
- 19. Explain the concept of 'personal liability of an agent'. Describe few situations where he is personally liable.
- 20. Explain the basic rules regarding transfer of ownership.
- 21. What are the rules regarding delivery of goods under a contract of sale?

 $(6 \times 5 = 30)$

Part C

Answer any two questions.

Each question carries 15 marks.

- 22. Explain the essential features of consideration.
- 23. Enumerate the duties of bailor and bailee in a contract of bailment.
- 24. Explain the rights of an agent.
- 25. Briefly explain the differences between a 'sale' and an 'agreement to sell'.

